Policy Schedule



Words appearing in **bold text** have specific meanings. You can find these meanings in the "Definitions" section of your Policy Booklet.

This **Schedule** shows what **You** are insured for and is based on the **Important Information** provided by **You**, which **The insurer** uses to determine whether or not to offer **You** a policy, the policy terms and conditions and **Your** premium. Please read it carefully to check the cover being offered and the maximum cover limits adequately meet **Your** requirements. If **You** need to change **Your** cover or the **Maximum claims limits** are not acceptable for **Your** requirements, please call **Us** immediately on 03333 11 11 10 to let **Us** know, otherwise any claim may be rejected or not fully paid.

General Details

Policy Number	INI00018358	
Requested Period of Insurance	From: 20/06/2022	To: 19/06/2023
Reason for Issue	Renewal Confirmation	
Proposer(s)	Mr Nigel Lancaster	
	Mrs Catherine Lancaster	
	11 Horseguards Drive	
Insured Address	Maidenhead	
	Berkshire	
	SL6 1XL	

Interested Parties

Statement of Demands and Needs

The property to be insured is 11 Horseguards Drive and **You** require cover for **Your Buildings**. **Your** full cover requirements are outlined within this policy **Schedule**, which should be read in conjunction with **Your Statement of Fact** document and Policy Booklet.

This **Home** insurance is designed to meet the requirements and needs of those who wish to protect against loss or damage to the structure of their **Home**.





Buildings Cover

Buildings: Policy Section 1

The Buildings of Your Home will be protected, subject to any Endorsements to the contrary, in the following way.

Your Cover	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess	
Buildings Cover	£1,000,000	£100	£500	£600	
Limits within your Buildings Cover					
Rebuild Cost of Each Outbuilding	£30,000	£100	£500	£600	
Subsidence	£1,000,000	£1,000	£500	£1,500	
Escape of Water	£1,000,000	£500	£500	£1,000	
Professional Fees and Debris Clearance	£100,000	£100	£500	£600	
Alternative Accommodation and/or Loss of Rent	£50,000	£100	£500	£600	
Replacement Locks and Keys	£750	£100	£500	£600	
Trace and Access	£5,000	£100	£500	£600	

Buildings- Optional Extra Cover: Policy Section 1a

Your Accidental Damage, subject to any Endorsements to the contrary.

Your Cover	Maximum Claims	Standard	Voluntary	Total
	Limits	Excess	Excess	Excess
Accidental Damage to Buildings	Not Requested	N/A	N/A	N/A



Contents Cover

Contents: Policy Section 2

The **Contents** of **Your Home** will be protected, subject to any **Endorsements** to the contrary, in the following way.

Your Cover	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Contents Cover	Not Requested	N/A	N/A	N/A
Limits within your Contents Cover				
High Risk Property within Contents (Maximum claim limit)	Not Requested	N/A	N/A	N/A
High Risk Property within Contents (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Business Equipment (Maximum claim limit)	Not Requested	N/A	N/A	N/A
Business Equipment (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Money in the Home	Not Requested	N/A	N/A	N/A
Deeds and Documents	Not Requested	N/A	N/A	N/A
Property in the Open (Maximum claim limit)	Not Requested	N/A	N/A	N/A
Property in the Open (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Hot tubs, Jacuzzis and Spas	Not Requested	N/A	N/A	N/A
Contents in Outbuildings (Maximum claim limit)	Not Requested	N/A	N/A	N/A
Subsidence	Not Requested	N/A	N/A	N/A
Escape of Water	Not Requested	N/A	N/A	N/A
Accidental Loss of Metered Water or of Oil	Not Requested	N/A	N/A	N/A
Damage to Food in any Refrigerator or Deep Freezer	Not Requested	N/A	N/A	N/A
Alternative Accommodation and Tenant's Rent Liability	Not Requested	N/A	N/A	N/A
Replacement Locks and Keys	Not Requested	N/A	N/A	N/A
Death Benefit	Not Requested	N/A	N/A	N/A
Damage as a Tenant	Not Requested	N/A	N/A	N/A
Special Events	Not Requested	N/A	N/A	N/A
Contents at University (Maximum claim limit)	Not Requested	N/A	N/A	N/A
Contents at University (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Guest Contents	Not Requested	N/A	N/A	N/A
Shopping in Transit	Not Requested	N/A	N/A	N/A
Medical Equipment on Loan	Not Requested	N/A	N/A	N/A
Jury Service	Not Requested	N/A	N/A	N/A
Electronic Data	Not Requested	N/A	N/A	N/A



Contents -Optional Extra Cover: Policy Section 2a

Your Accidental Damage, subject to any Endorsements to the contrary.

Your Cover	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Accidental Damage to Contents	Not Requested	N/A	N/A	N/A
High Risk Property within Contents (Maximum claim limit)	Not Requested	N/A	N/A	N/A
High Risk Property within Contents (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Business Equipment (Maximum claim limit)	Not Requested	N/A	N/A	N/A
Business Equipment (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Money in the Home	Not Requested	N/A	N/A	N/A
Accidental Loss of or Damage to a Brittle Item	Not Requested	N/A	N/A	N/A
Property in the Open (Maximum claim limit)	Not Requested	N/A	N/A	N/A
Property in the Open (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Hot Tubs, Jacuzzis and Spas	Not Requested	N/A	N/A	N/A

Contents - Optional Extra Cover: Policy Section 2b

Your Personal belongings Cover, subject to any Endorsements to the contrary.

Your Cover	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Personal Belongings	Not Requested	N/A	N/A	N/A
Personal Belongings (Single item, pair or set)	Not Requested	N/A	N/A	N/A
Money and Credit Cards	Not Requested	N/A	N/A	N/A
Theft from Unattended Motor Vehicle	Not Requested	N/A	N/A	N/A

Contents - Optional Extra Cover: Policy Section 2c

Your High-risk property and Specified Contents Cover, subject to any Endorsements to the contrary.

Your High-risk property items covered in the Home only	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Not Requested				
Your High-risk property items covered in and away from the Home	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Not Requested				





Contents – Optional Extra Cover: Policy Section 2d

Your Pedal Cycles Cover, subject to any Endorsements to the contrary.

Your Pedal Cycles	Geographical Limits	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Not Requested					

Liability Cover

Liability Cover: Policy Section 3

Your Liability Cover, subject to any **Endorsements** to the contrary.

Your Cover	Maximum Claims Limits	Standard Excess	Voluntary Excess	Total Excess
Occupiers and Personal Liability	Not Requested	N/A	N/A	N/A
Property Owners Liability	£2,000,000	N/A	N/A	N/A
Defective Premises Indemnity	£2,000,000	N/A	N/A	N/A
Unpaid Damages	Not Requested	N/A	N/A	N/A
Liability for Domestic Employees	Not Requested	N/A	N/A	N/A
Tenant's Liability	Not Requested	N/A	N/A	N/A

Additional Extra Cover

Family Legal Protection: Policy Section 4

Your Family Legal Protection	Maximum Claims Limits	Excess	Insurer
Family Legal Protection	£25,000	£100	AmTrust Europe Limited, on whose behalf Arc Legal Assistance Ltd are appointed to manage the policy.

Home Emergency Cover: Policy Section 5

Your Home Emergency Cover	Maximum Claims Limits	Excess	Insurer
Home Emergency	£250 (per callout) £500 (per Period of Inusrance)	£0	AmTrust Europe Limited, on whose behalf Arc Legal Assistance Ltd are appointed to manage the policy.





Endorsements

The following Endorsements apply to this policy

HOI-004 Flood Exclusion Clause

Under Section 1 (Buildings) & Section 2 (Contents), whichever Section(s) is/are shown as being operative on the Schedule The insurer will not pay for any loss or damage caused by Peril 5, Flood or Flood arising from storm.

Your Policy Underwriters

		Contact Details for	Claims Complaints	
Cover Section	Insurer Name	Insurer Address	Insurer Email	Insurer Telephone Number
Buildings & Liability Insurance	 This policy is administered by Prestige Underwriting Services Limited on behalf of Aviva Insurance Limited. Prestige Underwriting Services Limited is authorised and regulated by the Financial Conduct Authority, Firm Reference Number 307105. Registered in Northern Ireland under Company Registration Number NI031853. Registered Office: 10 Governors Place, Carrickfergus, County Antrim, BT38 7BN. Aviva Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority. Registered in Scotland, No. 2116. Firm reference number 202153. Registered Office: Pitheavlis, Perth PH2 0NH. 	The Complaints Manager 10 Governors Place Carrickfergus Northern Ireland BT38 7BN	complaints@ prestigeunderwriting. co.uk	08000 327 327
Family Legal Protection	AmTrust Europe Limited, on whose behalf Arc Legal Assistance Ltd are appointed to manage the policy.	Arc Legal Assistance LTD PO BOX 8921 Colchester CO4 5YD	customerservice@ arclegal.co.uk	0344 770 9000
Home Emergency	Provided by Arc Legal Assistance Limited, and the insurer is AmTrust Europe Limited. Claims under this policy are handled by Legal Insurance Management Limited.	LIMemergency 1 Hagley Court North The Waterfront Brierley Hill West Midlands DY5 1XF	claims@ limemergency.co.uk	01384 844080





Need to Make a Claim?

Cover Section	Claims Handler	Contact details for claims purposes		
		Claims Address	Claims Email Address	Claims Telephone Number
Buildings & Liability Insurance	Prestige Underwriting Services Limited	10 North Derby Street Belfast BT15 3HL	HouseholdClaims@ prestigeunderwriting. co.uk	08000 327 327
Family Legal Protection	Arc Legal Assistance LTD	PO BOX 8921 Colchester CO4 5YD	N/A - New claims needs to be notified by telephone	0344 770 1040
Home Emergency	LIMemergency	LIMemergency 1 Hagley Court North The Waterfront Brierley Hill West Midlands DY5 1XF	N/A - New claims need to be notified by telephone	0333 234 3486

Your Premium Breakdown

As you chose to pay your premium in one go, the total you will pay is £234.12 including Insurance Premium Tax at 12%. All policies include a non-refundable £35 arrangement fee which is included in the price you paid.

